



Printable Reservation Receipt

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Thank You EUELL, for renting with us. Your car is reserved!

Your Confirmation Number Is: 25516262US2

Your Base Rate for a 2 day(s) 12 hour(s) rental is: 159.00 USD

Surcharge : 23.73 USD

- Applicable only on certain corporate accounts
- 11.11% (Concession Recovery Fee)
- (Up to) \$1.82 per day (Vehicle License Fee)

Tax: 15.08 USD (8.250%)

Approximate Total: 197.81 USD

Mileage:Unlimited

Avis.com does not require a Credit Card to make a reservation.

Estimated Total: 197.81 USD

Discount Information

AWD: A711137

Rate Code: HK

Coupon #: MUWA038

Rate Type: All Rates

Note: Coupon discounts are not included in the estimated total. Coupons are calculated at the rental counter.

Rental Information

Pick-up Location:

LAX - Los Angeles Intl Airport
9217 Airport Blvd
Los Angeles CA 90045 U S A
(1) 310-342-9200
Sun-Sat Open 24 hrs

Pick-Up:

Friday, November 17, 2006 - 2015
hours

Return Location:

M1V - Avis
809 West El Camino Real
(corner El Camino & Castro St) Mountain View CA 94090 U S A
(1) 650-564-9898
Sun 09:00AM-02:00PM; Mon-Fri 08:00AM-06:00PM; Sat
08:00AM-02:00PM

Return:

Monday, November 20, 2006 - 0900 hours

Preferred Location : Yes

Arriving Airline: FRONTIER AIRLINES

Arriving Flight Number: 1918

Car Selection



Car Details

Mini Van

Chevrolet Uplander or similar

Seats 7

Luggage capacity depends on number of passengers

Note: Child Seats charges are NOT included in the estimated total.

Insurance Preferences

Loss Damage Waiver (LDW) - Declined

Personal Accident Insurance (PAI) - Declined

Personal Effects Protection (PEP) - Declined

Additional Liability Insurance (ALI) - Declined

Personal Information

Name:	EUELL TOCHIP	Wizard Number:	W6T44V
Phone Number:	650*269*4751	Preferred Member:	Yes
Smoking Pref.:	Non-Smoking		

Preferred Status: Confirmed for this rental**Reservation Terms & Conditions:**[Age Requirements](#)[Credit and Debit Card Policies](#)[Optional Coverage's](#)[Estimated Totals](#)[DMV Checks](#)**Age Requirements**

At participating locations, Avis recently lowered the rental minimum age to 21 years old in all states except:

- Locations in the states of Connecticut, Washington DC, Iowa and Idaho, and select locations in New Jersey.

Rather than requiring customers to be 25 to rent, Avis now rents to customers between the ages of 21-24 with a valid credit card and driver's license. At time of rental, we will automatically apply an additional \$25-per-day underage surcharge for these drivers.

New York State will continue to have a minimum age of 18 with a \$110 surcharge per day for renters age 18-24.

Additionally, the following restrictions also will apply for renters between the ages of 21-24: Renters of luxury, Mini-Vans, 12-Passenger Vans, Specialty, and Full-Size SUVs, Premium SUVs will not be permitted.

For International rentals, maximum and minimum age policies may apply and vary by country.

Credit and Debit Card Policies

Avis accepts most major credit cards as credit identification at the time of rental. [Click here](#) for a list of accepted Credit Cards. Some locations may not accept each of the referenced charge cards.

Most locations also accept bank debit cards with the Visa or MasterCard logo as credit identification at the time of rental if you are at least 25 years of age. **If you're using a debit card at a location that accepts them, you must show a second form of identification.**

Renting at an Airport location:

- A round trip airline ticket, e-ticket, or travel itinerary to or from the airport of rental, disclosing a return date and showing the renter's name
- A valid U.S. passport or current U.S. military identification card. The name must match the name on the renter's U.S. issued driver's license
- A current vehicle insurance card or a recent pay stub. The name and address must match the name and address on the renter's driver license;
- **OR** a current copy (within the last 60 Days) of your cellular phone bill, home telephone bill, bank statement or utility bill which shows your name and current address. Your name and address must match the U.S. issued driver's license in order to provide the renting location with proof of an accurate address.

Renting at an Off-Airport location:

- A current copy (within the last 60 days) of your cellular phone bill, home telephone bill, bank statement or utility bill which shows your name and current address. Your name and address must match your U.S issued driver's license in order to provide the renting location with proof of an accurate address
- **OR** a valid U.S. passport or current U.S. military identification card. Your name must match the name on your U.S. issued driver's license.

Please note that some locations do not accept Debit cards. Currently, debit cards are not acceptable as credit identification at the time of rental at locations in the Metropolitan NY Tri-State area, Hartford, CT, Philadelphia area, Mississippi or Louisiana locations as well as other locations across the country. [Click here](#) for a full list.

Debit Card Policies

Avis reserves the right, in its sole discretion, to seek a Debit Card authorization hold in excess of the estimated rental charges. When using a debit card at Avis there may be a minimum hold of \$500 and a maximum hold of the estimated rental charges will be placed on your account.

Upon returning the vehicle, Avis will process a release of the unused portion of the hold subject to your Bank's procedures. The hold may take up to 2 weeks to be released by your bank.

If you fail to return the vehicle as agreed, Avis will obtain additional authorizations from your account to cover the rental charges.

Avis is not responsible for any returned checks or over-drafts based on this policy.

Positive identification in addition to your driver's license may be required.

In the United States, Debit, Cash or Check cards can be used at the end for payment of rental charges. For acceptable credit identification and payment methods in countries outside of the United States, please consult the Renter's Guide and search for the specific location.

Note: Prepaid Debit/Gift cards are not acceptable methods of credit identification to pick up a car at any location. One of the above mentioned cards must be presented. Prepaid Debit/Gift cards are accepted at time of return only.

Optional Coverage's

Optional Coverages may not be reflected in subtotal for certain international bookings.

Optional coverages and one way fees are subject to tax in certain locations. This tax is not reflected in the estimated total.

In Australia, GST, Stamp Duty and Concession Recovery fees apply to optional coverages, one-way fees and any other miscellaneous charges. These taxes and charges are not reflected in this quote. For rentals in Australia, please make arrangements for optional coverages at the counter at the time of rental. Please note: Selection of any of the above coverages will result in the coverage and applicable GST, Stamp Duty and Concession Recovery Fee being added to your rental, and not shown in the total of this reservation quote. Concession Recovery Fee is charged at most Major Airport locations only.

For rentals in Europe:

CDW - this covers you for damage to the Avis vehicle subject to an excess.

TP - this covers you for theft of the vehicle or its parts to an excess.

If you required additional insurance, cover can be purchased locally to reduce/remove the insurance excess. Just ask at the Avis rental desk when you collect your car.

Estimated Totals

Approximate total includes base rate, taxes, and surcharges. Items such as coupon discounts, child safety seats and gas are NOT included in the estimated total. Optional coverages and one-way fees are subject to tax in certain locations. This tax is not reflected in the Estimated Total.

Estimated total is subject to change based upon exchange rates at the time of rental.

DMV Checks

At the time of rental, the renter or authorized driver may be subject to an electronic DMV check from the issuing state of the driver's license, or may be asked to sign a declaration attesting to specific criteria:

- The renter/authorized driver has a valid license that is not currently suspended, expired, revoked, canceled or surrendered.
- The renter/authorized driver has not, within the last 36 months had 1 or more convictions for reckless driving.
- The renter/authorized driver has not, within the last 48 months had 1 or more convictions for driving under the influence (DUI), driving while intoxicated (DWI), or driving while alcohol impaired (DWAI).
- The renter/authorized driver has not, within the last 36 months failed to report or leave the scene of an accident.
- The renter/authorized driver has never been in possession of a stolen vehicle or used a vehicle in a crime.
- The renter/authorized driver has not, within the last 24 months had 3 or more convictions for moving violations (including seat belt violations).
- The renter/authorized driver has not, within the last 36 months had 3 or more accidents



Euell Tochip <tochip@gmail.com>

RE: Avis Reservation 25516262US2

Cust. Service - E-Mail - Tulsa <Customer.Service-E-MailDept@cendant.com>

Thu, Oct 26, 2006 at
3:26 AM

To: Euell Tochip <tochip@gmail.com>

Thank you for contacting Avis Mr. Tochip.

We apologize for the delay in responding to your email.

We are sorry the premium SUV's are showing sold out for those dates and times.

We have noted on your reservation you would prefer large SUV should it become available.

We do hope you enjoy your Avis rental.

Sincerely,

Nancy Callen

Avis Email Customer Service

custserv@avis.com

=====

From: Euell Tochip [mailto:tochip@gmail.com]

Sent: Monday, October 23, 2006 3:02 AM

To: custserv@avis.com

Subject: Avis Reservation 25516262US2

To Whom It May Concern -

My name is Euell ToChip, Wizard # W6T44V, and I have a reservation on November 17, Confirmation 25516262US2. I was writing because I currently have a minivan rented, but I was looking to switch to a slightly larger vehicle (a Premium SUV). I checked online, but I can't seem to switch it, but I know the cars are available since they are available when I generate a new quote. Can you please check into this and remedy the situation? Please note this is a one-way reservation.

Thanks,



October 10, 2006

To Whom it May Concern:

This letter will confirm that Lockheed Martin Corporation, and its employees, have liability coverage and loss damage waiver that covers rentals for business purposes in North America, excluding Mexico, subject to certain terms and conditions, on rentals from Avis Rent A Car System, LLC ("Avis"), pursuant to an agreement with Avis dated February 1, 2004. Said agreement remains effective until January 31, 2010.

If a rental is for personal use or if you require any further information, please do not hesitate to contact Avis at (301) 441-3110.

Sincerely,

Erika Schandelmeier
National Account Manager

Tochip, Euell F

From: Antony Ho [antony.ho@hotwire.com]
Sent: Monday, November 13, 2006 9:36 AM
To: Tochip, Euell F; Ken Nguyen
Subject: FW: Hotwire Purchase Confirmation

From: support@hotwire.com [mailto:support@hotwire.com]
Sent: Sunday, November 12, 2006 10:46 PM
To: Antony Ho
Subject: Hotwire Purchase Confirmation



Dear Antony,

Thank you for booking your travel with Hotwire! Here are the details for your **San Jose car rental**. Please note that all purchases are final and no changes or refunds are allowed.

Your reservation with Avis has been confirmed. We suggest you **print this message** and take it with you when you travel.

We've saved this information in your account. [Access your account here.](#)

Customer Care

Hotwire associates are available to answer your questions 24 hours a day, 7 days a week.

On our site
[Answers to frequently asked questions...](#)

By email
support@hotwire.com

By phone
US/Canada toll free **1-866-HOTWIRE**
(1-866-468-9473) Outside US/Canada
1-920-330-9418
toll charges apply

San Jose car

Hotwire itinerary: 3111989431
Hotwire reservation no.: 27975411US2

About your car rental:
Your reservation has been confirmed. To contact Avis, please call 1-800-331-1212 ext. 7305.



Trip details



Car details

Avis: Minivan

Includes unlimited mileage

SJC San Jose Intl.
San Jose, California

The car must be picked up and dropped off at this location.

Pick-up date	Drop-off date	Driver name	Driver age
Thu, Nov 16 10:00PM	Sun, Nov 19 10:00PM	Ken Nguyen	25 or over

A valid debit or credit card under the driver's name is required upon pick-up. Typical deposit requirements are as follows:

Debit Cards: The car rental company will place a hold on your account for up to \$200. You will not have access to these funds until the car is returned.

Credit Cards: \$200(this is a minimum deposit requirement)

Reservation details



Rental car

3 day(s) @ \$36.95 per day	\$110.85
Tax recovery charges and fees	\$13.93
Car subtotal	\$124.78

Total	\$124.78
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Includes all applicable tax recovery charges and fees. Prices are in US dollars.

Bill to	Euell Tochip
Date booked	Nov 12, 2006/10:43PM PST
Charged to	Visa (*****1236)
Contact phone	(415) 265-5090
Contact email	aho@hotwire.com



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Instant savings at restaurants, movie theaters, shops and more!

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Rebates are processed by the reward provider, Trilegiant.

Additional Information

Travel tips

- Hotwire's rates cover only one driver. Any additional drivers must be present and added to your car rental agreement when you pick up the rental car. There will be a charge for any additional drivers. Any additional drivers must be at least 25 years of age, and they will need to provide a valid driver's license.
- Hotwire does not currently offer special equipment such as child seats or ski racks. These items may be available at the rental counter for a nominal fee. Please call the car rental company in advance with any special requests.
- Hotwire's rates do not include any insurance, but you may purchase insurance at the rental agency when you pick up your car.

About your booking

- If you have special requests regarding your car, please contact Avis at 1-800-331-1212 ext. 7305.
- All bookings are final.
- No changes or refunds are allowed. Review our [Terms of Use](#)  for more information.

QUESTIONS

If you have a question about this email, you may reply to it directly, contact us at support@hotwire.com, or visit our [Customer Care](#) pages.

SUBSCRIPTION MANAGEMENT

You are receiving this message because your email address was provided for this Hotwire booking. Only booking and account-related messages will be sent to this address (unless you are opted in to receive our promotional mailings). You cannot unsubscribe from purchase and account-related messages. If you think you have received this message in error, please contact support@hotwire.com.

PRIVACY POLICY

Hotwire is committed to protecting your privacy. We will not share your information with unauthorized third parties or request credit card information in an email. For more information, view our [Privacy Policy](#) .

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Tochip, Euell F

From: priceline.com [itinerary@production.priceline.com]
Sent: Thursday, November 16, 2006 4:09 PM
To: Tochip, Euell F
Subject: Rental Car information for Rich Stein

Hey Euell -
So I was able to get it for \$15 - Yeah!

I booked a trip at priceline.com and saved 71% using the Name Your Own Price® service found only at priceline.com. Here are the details of the trip.

Rental Car Company: Avis Rent a Car
Pick-Up Date: Friday, November 17, 2006
Drop-Off Date: Sunday, November 19, 2006

Someone you know got their price at priceline. You can too! Name your own price and SAVE on Airline Tickets, Hotel Rooms, New Cars, and Home Financing. Visit us today at <http://www.priceline.com>